



Role Profiles

The National Eisteddfod is extremely proud of its volunteering team, and they come from far and wide to be involved. We have attracted super enthusiastic, professional and caring volunteers in the past and we are looking to expand that family! If you feel like you fit the bill and would like to get involved please complete the registration form.

Steward

Being a steward at the Eisteddfod means you really are the welcoming face of the festival! You will be assigned to one or more venues during the week and be required to make sure all audience members get in and out of the venue safely. By the end of the weekend you will know exactly where the toilets are, fire exits and the nearest place for the audience to get a drink! You can volunteer for general stewarding duties or select up to 3 locations or venues i.e. Y Lle Celf, Maes D (Learners Tent) etc. Being a fluent Welsh speaker is not an essential requirement for stewarding and we would pair any non-welsh speakers with fluent Welsh speakers.

You will report to the Stewarding Coordinator and the duty supervisor.

Customer Liaison

Our information hubs aim to provide answers to any and all queries from attendees. You will have a good basic information about the festival and ideally a broad knowledge of Cardiff as a City. If you don't know the answer it will be your job to find out. You will be enthusiastic, happy to help and good at conversing cheerily with all-comers, as you are very much on the front-line of the festival. A basic understanding of Welsh is an essential requirement for this volunteering role.

You will report to the Hub Manager.

Here to Help Crew

Our Here to Help Ambassadors extend a warm welcome to visitors as they arrive and rove around the Maes, providing assistance and guidance to ensure they make the most of their visit. Located around the Maes and linking with our information hubs, you'll be at the heart of the festival experience, assisting people with a warm smile. A basic understanding of Welsh is an essential requirement for this volunteering role.

You will report to the Hub Manager or Stewarding Coordinator

Runner

If you're looking to gain experience in a production environment then being one of our festival runners could be for you. The festival site around Cardiff Bay will have various activities in permanent and temporary structures, therefore runners are essential to help keep everything moving over the week. You'll be fit and energetic as you'll primarily be asked by location managers to get things from one place to another. These could be small items of technical kit, to box office door lists etc. Being a fluent Welsh speaker is not an essential requirement for this volunteering role, but would be a big advantage.

You will report to the relevant Location Manager.

Artist Liaison

Our artist liaison team make sure all our acts have arrived, happy and comfortable when they are on stage and for the rest of their time at the festival. The role requires a calm temperament, a great deal of organisation and problem-solving, whilst remaining professional at all times. A basic understanding of Welsh is an essential requirement for this volunteering role, and previous experience of working with live acts is preferred.

You will report to the Deputy Artistic Director and Maes B Organiser.

Supervisors

An essential component of the Eisteddfod stewarding structure is our dedicated team of supervisors who have specific roles and responsibilities for stewards, buildings and zones around the Maes and the Caravan and Camping Site. We are looking for competent volunteers with experience of managing people / crowds and issuing clear and firm instructions under pressure. Being a fluent Welsh speaker is an essential requirement for this volunteering role.

If selected, in return for attending a full day's training and a minimum commitment of sessions during the week we are able to offer a 50% repayment for those staying on the Eisteddfod Caravan and Camping Site.

You will report to the Stewarding Coordinator